Brière regional nature Park

... Task sharing between park & tourism





Europarc Conference 2016
Workshop We develop sustainable tourism

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Brière regional nature Park







The Grande Briere marshes



Salt marshes of Guerande

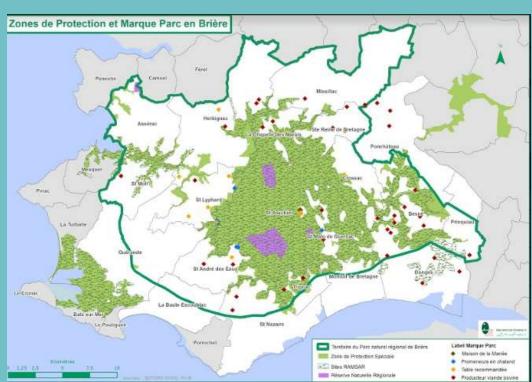


Brière regional nature Park



- ✓ One of the first regional nature Park in France : 1970
- ✓ One of the smaller French Park: 54,800 ha
- ✓ One of the most densely populated
- ✓ Wetland of international importance (Ramsar site since 1995)





remarkable biodiversity ...abundance and richness of waterbirds



Black tern Bittern 2nd most

important population in

France

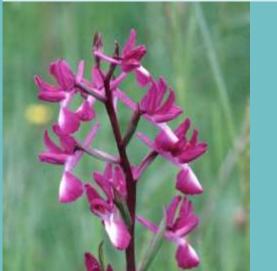
an important
breeding, staging and
wintering site for a
large number of birds

Spoonbills most important population in France

main French area for bluethroats

remarkable biodiversity ... a rich habitat for a wide range of flora





- √ 250 wetland plant species
- √ 50 protected species



The park's nature-based tourism in South Brittany destination





Tourist Information and Nature Park Centre together situated in a village owned by Parks Authority – more than 200 000 visitors per year

A "gateway" centre to channel flows of visitors from the coast and to encourage them to a sustainable discovery



Tourism strategy following the principles of the European Charter for sustainable tourism in Pas



- ✓ to protect and enhance the area's natural and cultural heritage
- ✓ to provide all visitors with a high quality experience
- ✓ to provide training and capacity building
- ✓ to encourage specific tourism products which enable discovery and understanding of the area
- ✓ to increase benefits from tourism to the local economy
- ✓ to monitor and influence visitor flows to reduce negative impacts

The Charter ... to protect and enhance the area's natural and cultural heritage





The Charter ... to encourage specific tourism products which enable discovery and understanding of the area





The Charter ... to provide all visitors with a high quality experience





The Charter ... to provide all visitors with a high quality experience





Quality approach for hiking - Enhancement trail network with replacement of bridge infrastructure, signage for pathways... Hiking guide book, cycling map and touring guide book

The Charter ...to provide specific information and interpretation



...to provide specific information and interpretation



Park's Environmental Education Centre



... Providing specific information and interpretation





... to provide training and capacity building



... to provide training and capacity building





nart of the programme for our eco-responsible events Chater

...to communicate effectively to visitors about the special qualities of the area



The Charter ... to increase benefits to the local

EUROPEAN CHARTER
FOR SUSTAINABLE TOURISM IN





Creation of local products markets

The Charter ... to increase benefits to the local economy





Branding local beef thanks to local partnership

Task sharing with the Briere tourist office How that works?

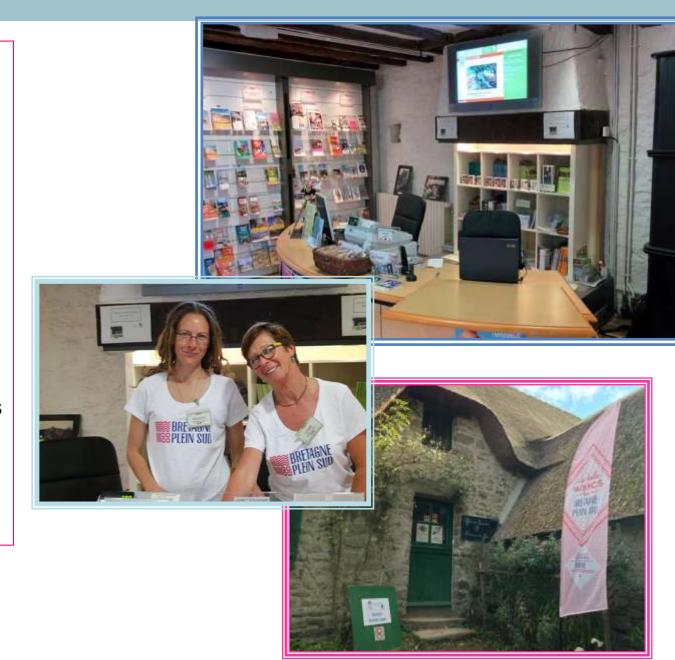


The Briere tourist office



About us

- Association created in 1991 by the Briere Nature Park
- 115 members in 2016
- The tourist office is located in the Park's visitor centre
- Opened all year round



The Briere tourist office's staff



PresidentDidier Plançon

Park's Elected representative

Direction

Anne-Laure Blouët staff provided by the Park



Comptabilité

Ulrike Wurfer

CDI 35 h / semaine

Accueil / Démarche qualité

Information / visites guidées/ locations vélos

billetterie/ventes boutique

Commercialisation

Centrale locations groupes

Séjours individuels

Isabelle Moyence

CDI 35 h / semaine + renfort accueil

communication web / éditions / gestion des bases de données

Supports de

Marie Muller

Ulrike Wurfer responsable boutique accueil/ visites guidées



Saisonnier Parc Gwladys Brohan 6mois

Accueil/ visites guidées



Marie Muller CDD 35 h /sem.

Accueil / visites guidées / gestion de l'information / Démarche qualité





Welcoming and providing visitors with information at the Park's visitor centre



Ca 82 000 visitors informed in 4 languages: french, english german, spanish



Ca 7000 phone enquiries

open 7 days a week

360 days
60 Sundays and
bank holidays



1 700 fans on facebook



Ca 140 000 visitors on www.parc-naturel-briere.com

Guided tours in the Park's centre





Guided tours and specific interpretation for groups, families, foreign visitors...

Visits on thatched cottage architecture, mégaliths, fun tours for children, visit of the orchard...





Services: bicycles for rent, library, giftshop



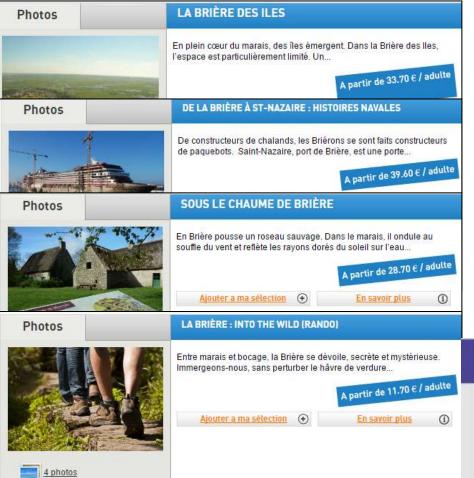




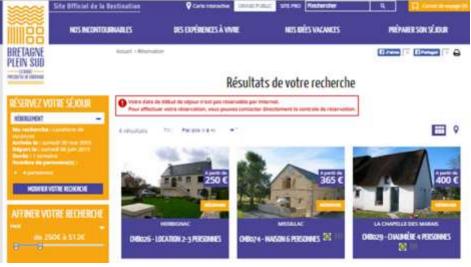
Maps /
hiking guide
books



Organizing accommodation, excursions, activities for individuals and groups

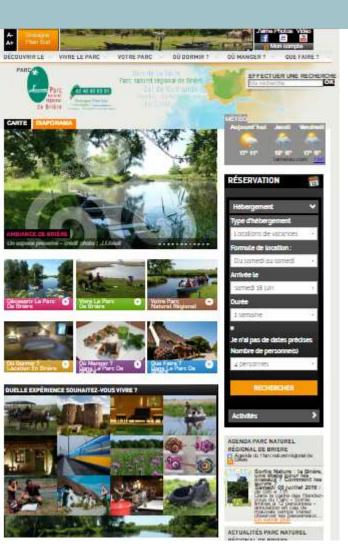






Geographical origin of visitors

Promoting the Park



www.parc-naturel-briere.com

2015 Fréquentation rate :

138 775 sessions **+ 28%** 105 758 visitors **+ 26** %

4 minutes average session times + 3,5 % 75 % 1st visitors

1.		France	(91,82 %)
2.	•	Belgium	(1,37 %)
3.	10 mg	United Kingdom	(1,17 %)
4.		Germany	(1,05 %)
5.		Netherlands	(0,63 %)
6.		Switzerland	(0,55 %)
7.		Spain	(0,46 %)
8.		United States	(0,38 %)
9,		Italy	(0,32 %)
10.	[0]	Canada	(0,23 %)

1.	Pays de la Loire	(43,17 %)
2.	Ile-de-France	(17,93 %)
3.	Brittany	(13,29 %)
4.	Rhone-Alpes	(3,23 %)
5.	Centre	(2,74 %)

Task sharing with the Bretagne Plein Sud destination How that works?



The Bretagne Plein Sud Destination



BRETAGIVE PLEIN SUID FOR THE PROPERTY OF THE P



- A tourist destination larger than the Park
- A collective organization without institutional framework
- Since 2010 a model of collaborative governance with a steering committee of executives from the 5 principle tourist offices

Promoting the Park

- Collective organization since 2010 allows economies of scale, continuous presence during international shows, fairs and exhibitions for the Destination « Bretagne Plein Sud »
- The urban community finances the participations applied by 5 tourists offices for the destination « Bretagne Plein Sud »



Germany:

- « La campagne de Monsieur Dupin et le sud de la Bretagne » – booklet inserted in the magazine Brigitte
- Fête Française of Düsseldorf, July 2015
- CMT Stuttgart January 2015

The Netherlands:

 Vakantiebeurs – Ut recht January 2015 ,

Belgium:

 Salon des vacances of Bruxelles February 2015

United Kingdom

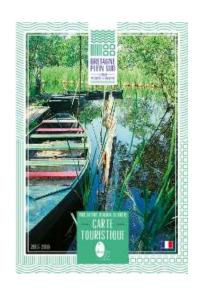
British Birdwatching Fair August 2015

Promoting the Park

A collective graphic identity:

Tourist maps in french, english and german financed by the Park Authority

A magazine in 4 langages published by the urban Community







Trainings for stakeholders

A collective training programme

Providing training building for tourism stakeholders in sustainable tourism, digital and customer service.

15 dates from November to March Conferences, workshops



Sur votre site web, dans votre établissement, sur vos supports de communication, ... mettez en avant votre engagement durable et faites-en un atout!

- · Définir ses mots-clés
- Rédiger et afficher ses éco-gestes
- · Publier sa liste de producteurs et partenaires

Ordinateur fourni sur place.

> Mardi 19 janvier 2016

14h30 - 17h

AU VILLAGE DE KERHINET À SAINT-LYPHARD

(a) 15€ L'ATELIER** (b) JUSQU'À 8 PERSONNES

*Un acteur engagé dans une démarche de développement durable





Monitoring tourism performance and impacts

A collective Tourism Observatory in partnership with Regional Committees

- Monitoring of visitors volumes, patterns, spending and satisfaction;
- Monitoring of tourism businesses – performance ar needs;
- Monitoring of tourism impacts on the environment, economy and community

96% des visiteurs conscients des efforts de la Destination en matière de durabilité 76% des entreprises touristiques prennent des mesures d'économie d'eau

Dépenses moyennes des touristes :

43 €/jour/personne

94% des habitants estiment que le tourisme maintient l'identité locale, la culture et le patrimoine

In 2017 a new territorial organization



- Beginning January 2017, a new territorial tourism organization in France
- Merging of tourist offices
- From 15 structures to 4 tourist offices
- Briere Tourist Office will join a bigger organization of 50 people
- The Park is actually negotiating its task in the new governance



2017 a new challenge for a new project...



