





# Charter communication in Nature Park Medvednica

Sunčana Završki Dominković, Snježana Malić-Limari Public Institution Nature Park Medvednica

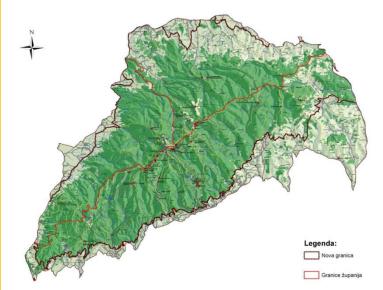






#### Medvednica Nature Park





| Medvednica Nature Park |                                 |
|------------------------|---------------------------------|
| ID-current state       |                                 |
| Surface of the Park    | 17.938 ha                       |
| Height above mean      | 120 - 1035 m a. s. l.           |
| sea level:             |                                 |
| Highest point:         | Sljeme                          |
| Direction:             | Southwest-northeast in the      |
|                        | length of 42 km                 |
| Territorial            | City of Zagreb, Krapina-Zagorje |
| boundaries:            | County, Zagreb County           |
| Number of              |                                 |
| inhabitants in the     | Approximately 7.400             |
| Nature Park,           |                                 |
| 2001, estimate:        |                                 |
| Accessibility:         | By foot, car, bicycle, public   |
|                        | transportation - bus            |
| Specific landscape     |                                 |
| macro-units:           |                                 |
| a) forests:            | 81% of Park´s area              |
| b) access area:        | 19% of Park's area              |





#### Medvednica Nature Park



- -Public Institution "Nature Park Medvednica" - management of the Park
- -Institution works for 16 years now
- -16 employees
- -The Park is of a great importance for the city of Zagreb (800.000 inhabitants) from an ecological, educational, recreational and tourist point of view
- -exposed to many pressures, but despite this it represents very valuable area worth to protect





### Tourism in the Park



- about 1 mil. visitors
- no Park entrance fee,
- only tickets for 3 attractions and for educational programs
- 99% domestic visitors











### Tourism in the Park

Public institution needs to secure infrastructure and services for visitors in accordance with the conservation of natural and cultural values of protected areas

"Visiting system" in protected area

 System of visitors' centers, control stations, network of trails, tourist attractions and other which together represent tourist infrastructure of a protects area

Integral part od the "Visiting system" are services for visitors-interpretation (education programes, events...)

Interpretation is a key for successful tourist product (cultural and natural)

Tourist infrastructure in the Park is numerous and various, there is a need to invest in quality and marketing









#### Tourist infrastructure in the Park

#### Type of the object

Infocenter Bliznec and Natura 2000 labyrinth

Medvedgrad-medevial castle

Veternica Cave

Zrinski Medieval Silver Mine

Bistra Educational trail

Slani potok Educational trail

Slap Sopot Educational trail

Kameni svati Educational trail

Miroslavec Educational trail

Bliznec Forest trail

Horvatove stube Educational trail

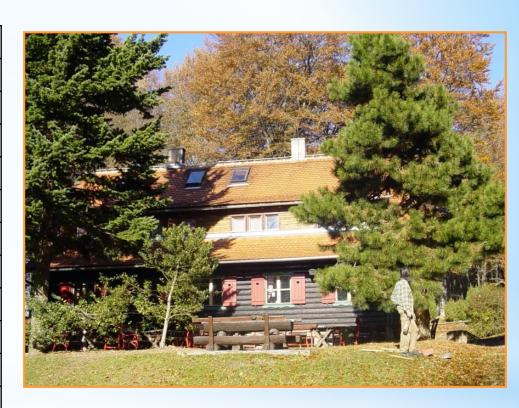
Cycling trails (9/153 km)

Gorsko zrcalo climing area

Supervision station (Pila, Bistra)

Hiking trails (67)

Pilgrimage routes (2)

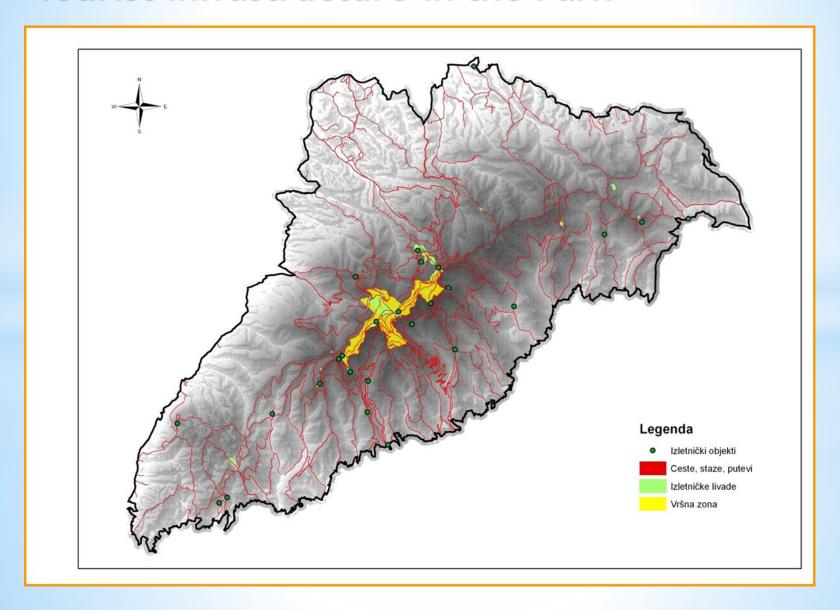


11 mountain huts, 2 hotels and 8 restaurants that offer food and drink, a rough calculation of accommodation capacity is around 500 beds ski slopes, ZET cable car....





#### Tourist infrastructure in the Park







#### **Problems in the Park**

Some of specific problems that Nature Park Medvednica faces:

- -0,8 mil. inhabitants in a near vicinity
- -concentration of contents in the peak zone
- -seasonality of visits and problems related to traffic and lack of parking places
- -pour resources of Public Institution (human, financial)
- -in the Park: commercial use, supervision, and coordination of a number of stakeholders various requirements
- many stakeholders (all together 50), overlaping

2013/14. - 9 storms, windswept (65000 m3), large amount of rainfall, landslides, ruptured roads and road slides









### ECST - How it all begun?

- -June 2013 establishment of the Forum of stakeholder in the Nature Park Medvednica, presentation of the Charter
- -on the first meeting it was evident that a good project is developing there was a great need for better communication between all stakeholders
- -Strategy for sustainable tourism development in NPM 2015-2019 was produced (bottom up approach)
- October 2014 in Düsseldorf Europarc's evaluation team positively evaluated Park's application and NPM was awarded with certificate
- awarding ceremony was in December 2014 in Brussels at the European Parliament









#### Members of the Park's Forum

Park stakeholders: caterers, hoteliers, ski area management, Croatian Forests, Croatian Water Management, hunters, associations active in the Park, etc.

External stakeholders: ministries, county level organisations, local government, the City of Zagreb, museums, scientific institutions...

Tourism sector outside the Park: ministry, city and regional tourist boards, travel agencies...

- -new members still joining
- -institutionalisation of the Forum's work through Agreements (29)











#### Members of the Park's Forum

-until now 50 different institutions participated in the work of the Forum (170 different representatives),

-City of Zagreb and Tourist Board of the City of Zagreb financially supported Charter (strong empha

supported Charter (strong emphasis on tourism, complementarity of objectives,

common interests)

-19 Forum meetings untill

October 2017





#### What was done?



Examples of good practise with Park stakeholders:

- -small joint activities are realised (cleaning actions, removing of invasive spiecis (common ragweed-ambrosia),
- -joint application of small scale projects
- -preparation of Medvedgrad-Vistors' center project and Veternica Cave project with relevant stakeholdere members
- -E bike guided tours (4)
- -Underground Medvednica 2 tourismproducts in cooperation with private sector









Waste cleaning actions





Removal of ragweed (ambrosia)

Education of Forum stakeholder members





# Medvednica without common ragweed (Ambrosia artemisiifolia L.)

**Aim –** raising public awarnes on invasive species impacting biodiversty and human health

**Cooperation -** NPM, City of Zagreb, "Dr. Andrija Štampar" Teaching Institute of Public Health, Natur Park stakeholders

**Acitivities** - education and workshops on Forum meeting, removal of common ragweed event, July 2017









#### Afforestation...



Afforestation events:
MZOIE, SINP, PARCS,
WWF ADRIA
5 Embassies
Croatian Forests
NPM
80 volunteers





# Earth Day April 22<sup>nd</sup> – traditional forest waste cleaning in NP Medvednica







- 8 locations
- 120 volunteers
- 15 trucks of waste
- City of Zagreb Čistoća free waste removal and disposal
- -Forum members distributed on different location





# **Cleaning of Vukov Dol stream**

Association "Planinska družina"
Elementary school "Matija Gubec" – 100 volonteers
NP Medvednica employees
Result: 1400 m of stream cleaned from waste









# **Museum of Prigorje**

Museum of Prigorje Nature Park Medvednica

Result: exibition (portable) of traditional croatian wedding









#### **Humanitarian fund raise "Snowflake of** goodness"

Organisation: Lions club Zagreb, Montain hut "Kućica" Ski club Medveščak Result: children's playground device children with special needs









1.OTVORENA, SKIJAŠKA, HUMANITARNA UTRKA LC ZAGREB «PAHULJA DOBROTE»

Suorganizatori LC Klopeinersee Austrija i Skijaški klub «Medveščak»

kupnji ljuljačke za djecu s posebnim potrebama koja će biti postavljena u suradnji s Parkom prirode Medvednica.









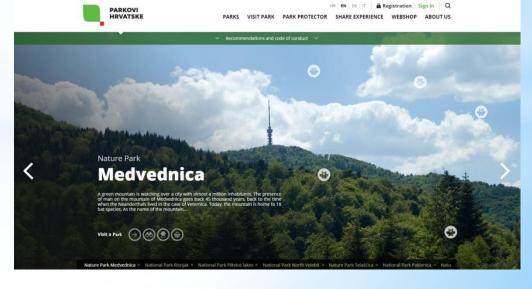
#### **Charter recommendations for the Park**

Recommendations of Charter evaluation team for the next 5 years: -educate employees and stakeholders on sustainable tourism,

communication skills for tourism and others;

- -develop Visitor Management Plan (alone or with other stakeholders – EU Project Medvedgrad visitor Center 2018/19)
- -networking with other protected areas in the country and abroad (Parcs of Croatia brand, Parcs Dinaridesnetwork of protected areas of Dinarides)
- -develop sustainable tourism through activities of the Strategy with a range of stakeholders, monitor implementation and regularly report









# What are benefits of Charter/Forum meetings for the Park?

- -provides an effective framework for cooperation with all stakeholders (in and outside of the protected area)
- -cooperation with other Charter areas examples of good practice
- -Europarc distributional channels for promotion
- -communication with all the stakeholders is much more improved
- -cooperation is easier
- -they are willing to help in Park activities
- -they can do much more together
- -possibility of training various stakeholders on themes that bind nature conservation, sustainable tourism etc.





#### **Reccomandation for other Charter Parks:**

Always try to see the situation from everyone's the perspectives

Try to find solutions together

Use "the bottom up" approach

Ask for opinion when planning to implement something new

Respect and accept each other!

When there is a will, there is a way!





# Thank you for attention!

